

	Incident Type	Central Government	Charitable and voluntary	Education and childcare	Finance, insurance and credit	General business	Health	Justice	Land or property services	Legal	Local government	Marketing	Media	Membership association	Online Technology and Telecoms	Political	Regulators	Religious	Retail and manufacture	Social care	Transport and leisure	Utilities	Grand Total	
Non-Cyber	Alteration of personal data					1	7	1											1			1	11	
	Data emailed to incorrect recipient	8	7	38	72	46	41	3	15	56	26		1	2	3			1	3	7	8	8	345	
	Data of wrong data subject shown in client portal		1	1	8	6	7		1	3					2				2			2	33	
	Data posted or faxed to incorrect recipient	65	8	26	49	22	93	5	8	35	53	1		4	6					3	2	4	384	
	Failure to redact	8		10	1	4	10	6	3	4	20			2					1	1	3	1	75	
	Failure to use bcc	2	7	7	1	15	11	1	5	4	13	1		4	1				1	1	3	3	83	
	Incorrect disposal of hardware			2																				2
	Incorrect disposal of paperwork	2		3	1	1	5													1	1			14
	Loss/theft of device containing personal data	2	4	21	9	15	9	5		1	8	5			1				1	3	4		1	89
	Loss/theft of paperwork or data left in insecure location	11	23	35	12	35	82	14	12	25	19			1	3	1	1	1	1	6	15	10		307
	Not Provided	4	3	21	12	39	26	3		11	10				2	1			4	1	4	1	1	142
	Other non-cyber incident	21	37	104	74	132	233	22	41	33	77	2	5	12	17	2		2	23	26	19	6	888	
	Verbal disclosure of personal data	5		3	1	8	21	1		5	12				2				1	2	1		6	68
Cyber	Brute Force		1		1	1	1			1									1				5	
	Hardware/software misconfiguration		1		2	4	5								1								13	
	Malware			4	2	2	4			3	1				1				9				20	
	Other cyber incident		3	4	5	12	4			2					4				9	1	2		46	
	Phishing		8	23	39	105	17		21	21	4	1	1	1	11		1	1	27	3	12	4	300	
	Ransomware		2	7	15	7			4					1	1				1		1		39	
	Unauthorised access	1	3	13	12	29	12	1	4	8	4			1	10				13	1	7	1	120	
	Grand Total	129	108	322	288	492	591	62	120	214	244	5	8	30	63	4	3	6	113	65	74	33	2984	

